

ACCESSIBILITY

This guide has been prepared with support from [Attitude is Everything](#).

It will be updated as and when changes are made as the site develops.

Statfold Barn Festival is committed to making the 2020 festival accessible and inclusive for everyone.

Please read all the information here before attending the Statfold Barn Festival

Site Description

Statfold Barn Festival is a 3-day event in August 2020. It takes place at the 1,000 acre site of Statfold Barn Railway in Tamworth, Staffordshire, UK. The terrain is all flat; paved, concreted and grassed underfoot. Here is a site map <https://statfoldbarnrailway.co.uk/sitemap/>.

As with all-natural terrain there are undulations which can be affected by rain, particularly the main festival field, which is grassed, yet firm. There are paved areas around the site including from the car park to the Roundhouse.

Electric wheelchairs should be able to tackle all routes without a problem, but manual wheelchair users may need support from a carer, friend or family member if a grassed area gets muddy in the rain.

There will be 3 main performance areas. The Statfold (Main) Stage has some grass and hardstanding. The Roundhouse stage is all hardstanding and the interior of the Grain store is also hard standing.

From the main car park to the Statfold Stage the distance is approx 500 metres. From the car park to the Roundhouse stage its approx 650 metres and to the Grain Store its approx 400 metres.

Contact

Joy Thomas joy@statfoldbarnfestival.co.uk 07956 372 684

Estimated response time is 5 working days.

Bookable Access Facilities

Deaf and disabled customers are entitled to apply for one free carer ticket. The carer must be at least 18 years of age as at 14 August 2020. The role of the carer is to accompany and assist the disabled customer. Should it be apparent that this role is not being carried out festival staff have the right to eject you from the festival. Please do not buy a ticket for your carer as this will NOT be refunded.

Please note that the attendee requiring assistance must have a ticket and if the attendee requiring a ticket is under the age of 2, the carer will also need an admission ticket.

The Statfold Stage does have a disabled viewing area which will be marked out. The Roundhouse Stage and the Grain store although they don't have official viewing areas, we will of course enable viewing for visitors in wheelchairs.

There is no assigned accessible campsite, but we of course want to ensure our attendees are all comfortable. If you require specific support or access please email us with your needs hello@statfoldbarnfestival.co.uk

How to Apply

When booking your tickets please add the same type of ticket for the carer (at no cost). Please arrive with your carer and show all tickets along with proof outlined below.

Verification when you arrive can be by one of the following;

- Proof of Disability Living Allowance (DLA) / Attendance Allowance (AA)
- Proof of Personal Independence Payments (PIPs)
- The Access Card <https://www.accesscard.org.uk/>

Toilets

There is a disabled access toilet in the main festival field, plus a second within the Roundhouse area.

Travel Guide

Blue badge holders will be permitted to park in the disabled parking area. This is close to the main car park, distances above apply. Blue badges will need to be presented on arrival. Parking tickets will still need to be purchased.

The wristband exchange is close to the car parks. A taxi-drop off and collection area is within the car park area. We will also be arranging buses from Tamworth town centre.

Arrival Guide

Friday 14th

Site opens for caravans / motorhomes - 8am

Site opens for camping and glamping - 10am

Main Festival arena opening times - 12pm till 11pm

Saturday 15th

Main Festival arena opening times - 10am till 11pm

Museum opening times 12pm till 5pm

Roundhouse opening times 12pm till 11pm

Sunday 16th

Main Festival site opening times - 10am till 10pm

Museum opening times 12pm till 5pm

Roundhouse opening times 12pm till 10pm

All campers must be off-site by 12 Noon Monday, glampers by 10am

On arrival to the site you will be directed to the car park. Then make your way to the ticket exchange where you will need to present your printed or mobile ticket for scanning. Then once you have been through security you will be free to make your way into the main festival site.

There will be easily identifiable stewards to help direct and advise.

Strobe policy

We would like to advise all customers that flicker, laser, strobe and other lighting effects may be in use at the festival site.

Assistance Dogs

If you would like to bring an Assistance Dog to the festival, please contact us directly first at hello@statfoldbarnfestival.co.uk. We will request evidence in order for you to do so (this will usually be either be the Dogs' ID book or evidence of the dog's training as an Assistance Dog from an ADUK certified organisation).

Medical and Welfare Services

Anyone with a medical problem during the festival open times should go to the First Aid Point located which will be clearly signposted. In an emergency you should contact any member of event staff. There will also be a clearly marked welfare / lost children marquee.

If you need medical assistance overnight we have 24/7 cover.

Access to Performances

At this present time we are not offering captioning, audio descriptions or BSL.

Other

We understand that some attendees may need a quiet space every now and again. We will do the best to help here, but sometimes this is difficult in a music festival environment.